

**EKCCU.COM**

- ▶ banking from home is safe and easy
- ▶ EKCCU is here to support you – including from your home

**if you do not know your account number or password please phone your branch**

Your digital security is our priority. We keep your information secure.

**We can help you get started and support your future needs.**

If you have questions or would like assistance please call your branch and we would be happy to assist you.

**Cranbrook** 250.426.6666 or  
1.866.960.6666

**Elkford** 250.865.4661

**Fernie** 250.423.9222

**Sparwood** 250.910.9222

**After hours technical assistance**

1.877.251.5230 (in North America)  
or email Technical Support.

Technical Support services include:

- ▶ online banking issues
- ▶ lost/stolen *MEMBER CARD*
- ▶ ATM support

## HOW TO:

# WHAT YOU CAN DO AT THE ATM

### ATM BANKING IS AVAILABLE 24/7.

#### You can complete any of these transactions:

- ▶ deposit cheques and bills
- ▶ withdraw cash
- ▶ check your balance
- ▶ pay bills
- ▶ print a mini statement
- ▶ transfer funds between the accounts linked to your debit card

### GET STARTED

You will need to get your *MEMBER CARD* from EKCCU.

#### Using an ATM is easy! Just follow these steps:

- ▶ insert your debit card into the card slot
- ▶ enter your PIN
- ▶ follow the prompts on the screen to perform any transaction listed above
- ▶ complete the transaction
- ▶ select if you want a receipt or not
- ▶ don't forget to take your card with you!

