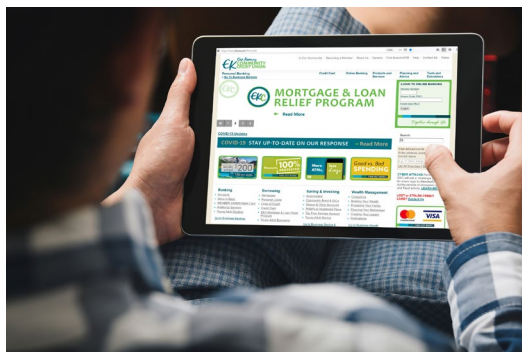


▶ Banking from anywhere is easy at EKC

MEMBERDIRECT

EKC's online banking is safe, secure and simple to use.

Call your branch to get started.



MemberDirect benefits:

- ▶ view your account history and balances
- ▶ pay bills individually or several at a time
- ▶ schedule payments and create automatic transfers
- ▶ move funds easily between accounts or to another member in Canada or Internationally
- ▶ print account information for direct deposits
- ▶ order and stop cheques
- ▶ set up and manage alerts (i.e. receive an email when a deposit is made)
- ▶ plus, security features ensure your information is safe at all times, especially when using public computers

ATM CARD

EKC's ATM MEMBER CARD is safe and convenient.

Visit your branch to get started.



ATM MEMBER CARD benefits:

In addition to using your MEMBER CARD as a payment option, at a full-service ATM you can:

- ▶ make deposits
- ▶ withdraw cash
- ▶ pay bills
- ▶ transfer funds between accounts
- ▶ check your account balances, print a mini statement

WAYS TO BANK

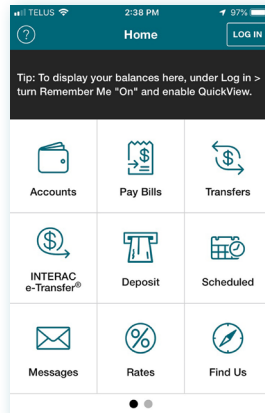
- ▶ EKC offers electronic signatures from OneSpan, a safe and secure provider with a range of services to meet our members' changing needs



EKC MOBILE APP

This is a free app available for the iPhone, iPad and Android. Easy and secure access for your everyday banking needs.

To get started go to the [App Store \(iOS\)](#) or [Google Play Store \(Android\)](#)



Mobile App benefits:

- ▶ view account activity and recent transactions
- ▶ deposit cheques
- ▶ transfer funds
- ▶ view and edit post-dated payments
- ▶ schedule transfers
- ▶ pay bills now or set up payments for the future
- ▶ find branches and other free ATM's

MEMBERLINK

EKC's telephone banking system, accessed by calling on your telephone.

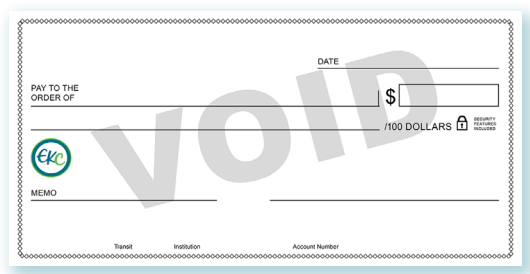
Call your branch to get started.

MEMBERLINK telephone banking benefits:

- ▶ access account balances, transfer funds between accounts, pay bills and search for a specific transaction

VOID CHEQUE

Set up Direct Deposits today.



Direct Deposits makes receiving government subsidies easier, timely and convenient:

Your Direct Deposit information can be found in two places. If you have a cheque for your account, you'll see the Direct Deposit information printed on the bottom of the front of your cheque. Or log in to EKC's *MemberDirect* online banking and go to the 'Account Services' menu. To print the information of a void cheque, go to your account you would like the deposit to go in and click on the void cheque icon. It will bring you to a page of your information!

CRA Direct Deposit

- ▶ log into EKC's *MemberDirect* online banking site
- ▶ go to Account Services menu
- ▶ select <set up CRA Direct Deposits>
- ▶ follow the prompts

CONTACT US

Cranbrook 250.426.6666 or 1.866.960.6666

Elkford 250.865.4661 Fernie 250.423.9222 Sparwood 250.910.9222

AFTER HOURS TECHNICAL ASSISTANCE

1.877.251.5230 (in North America) or email Technical Support (see link at EKCCU.COM)

Technical Support services include: ▶ online banking issues ▶ lost/stolen *MEMBER CARD* ▶ ATM support

